

Allen Creuzot
President
Creuzot Homes and Construction Ltd
Prince George, BC
V2N -2S6

Allen,

In business today it is unusual to receive positive customer feedback. That being said, my family and I feel compelled to send you a brief note expressing our satisfaction with the new home you and your tradesmen have built for our family.

Building a home is never a simple task, but I must commend you and your team for alleviating the stress involved with the home building and allowing us to focus on our new surroundings and careers here in Prince George. The professionalism of yourself and your team of skilled tradesmen allowed us the ability to focus on establishing our "lives" here while you took care of building our dream home. For that, we are very grateful.

From the outset, you encouraged our involvement and went out of your way on numerous occasions to ensure our needs and desires were met. We started with a home plan you provided, and from there the plan was modified to meet our personal requirements. At no time was our involvement in the design and building process met with resistance. On the contrary, you regularly solicited our input and followed such input with additional ideas and suggestions that added additional value to the finished product. You clearly understood our style, vision and budget and the finished home is exactly what we had in mind. This was the first time we had built a new home and, from our perspective, this was a very satisfying experience. As a general contractor, not only did you build our home, you provided many suggestions and positive additions. Your personal contact with the professionals involved alleviated much of the typical stress involved in building our home. Our home was built on budget, and on time. Your quote was initially presented to us as "not the cheapest in town", but there will be "no surprises" and "we stand by our work". These are simple comments to make prior to commencement of building, although you and your team fulfilled this flawlessly. The end product came in right on budget with the exception of the upgrades we chose to make mid stream. All considering, the final product was a mere 10% over the initial quote, and all of this was clearly communicated to us and was due to "extras" we chose to add.

Please consider this note as our thank you for a job well done. We appreciate your dedication to your customers and welcome anyone in our new home. We are more than proud to showcase the home you have built for us. Feel free to contact us in the future if any of your new clients would like to see an example of the excellent workmanship and pride you and your team have demonstrated in the construction of our home.

Much appreciated Allen,
Thank you for building not just another "house", but a home.

Sincerely,
Ken, Wendy, Nikki and Darci Moffat